

## Dexterra On Demand: Our services on your timelines

### TRADE SERVICES

Dexterra's teams of highly skilled trades experts have years of experience delivering the most cost-effective solutions.

Our self-delivered approach means our skilled tradespeople are employed directly by us, without sub-contractors, to ensure you get the services you ask for, on time and at the level of quality you expect every time.

### OUR ON DEMAND SERVICES

- HVAC/R
- Plumbing
- Electrical
- Carpentry and installation
- Janitorial Services

### ADVANCED TECHNOLOGY

Service Control is Dexterra's proprietary cloud-based service order technology that provides a customized, data-driven tracking system for a multi-trades environment that gives you 24/7 access to track service order progress and to access a variety of documentation and reporting.

A photograph of a male technician in a dark blue uniform and cap, wearing yellow safety glasses and large yellow earplugs. He is focused on adjusting a red-handled valve on a complex industrial machine with various pipes and gauges. The background shows more of the machinery and a clean, industrial environment.

## WHY PARTNER WITH US?

### Self-delivered

- providing the best quality and most cost-effective service through our self-delivered approach

### Quality

- total quality management embedded in our operating model

### Well-equipped Teams

- the right people with the right tools, technology and products

### Client Excellence

- ensuring quality performance, excellent service and alignment with client goals

### Integrated Information Management System

- real-time transmission of data from Help Desk to frontline staff through to task completion

### Business Intelligence

- analysis of assets, efficiencies and total cost of ownership

### Sustainable Solutions

- committed to supporting the energy, environmental and sustainability objectives for our clients

### Centre of Excellence

- subject matter experts providing best practice, advice and technical support